

Emergency Caller Products

1-800-227-1592 www.emergencycaller.com

EMERGENCY CALLER PROGRAMMING QUICK REFERENCE GUIDE

EC-4 base station set up:

1. Plug AC-2P power supply into a 110AC outlet.
2. Plug power cord into top of EC-4 into the 12vdc connection .

Dialer screen will show Not Programmed Press Keypad #1

Add Emergency Phone Numbers to Call:

1. Press 1 to add numbers
2. Press 1 to add phone number #1.
3. Press 2 for no to add pager. Press 1 to add pager number.
4. Add telephone or cell phone number.

This is where you will add your emergency numbers to call for help.

*Local number 4445555**

*Long distance number 13334445555**

*Cell number (local) 4445555PP**

Enter telephone number followed by * to end number entry.

Enter a 1 before all long distance numbers.

Add 2 Pauses (P) behind all cell phone numbers entered to call.

If you enter number wrong you cannot go back. Push * to end programming that will return you to step #2 to select number to enter.

See Programming guide for pictorial example for each number type, including pager number set up.

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5. **Press 0 to end once all emergency numbers have been programmed.**

Dialer screen will show Program T-Line Yes (1) – No (2).

1. **Press 1 Yes to program T-line.**

Press 2 for No.

2. **Press 1 for telephone “tone” line.**

Press 2 for “pulse” line. Seldom used.

3. **Press 2 for standard home telephone line.**

Press 1 for business type PBX telephone line that requires a 1 to get outside dial tone.

4. **Press 2 to set attempts for emergency number to make to each number.** You can make this from 1 to 9 attempts.

5. **Press 2 for # of message repeats.** If called number is busy or not answered.

Add Emergency Outgoing Message(s) To Deliver:

1. **Press 1 for Yes to add outgoing message(s). Y**

2. **Press 2 for No to OPT#1 – NO OGM.**

3. **Press 1 for Yes to OPT#2 – 1 OGM.**

Record OGM – Press R to Record Your Outgoing Emergency Message.

Note: Practice message, hold dialer 6” away, mic on left front side.

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4. **Press R and hold down to record.** Message must be at least 10 seconds in duration, up to 52 seconds in length. If you do use all 4 channels, each message can be no longer than 13 seconds, 52 seconds total. The EC4-P1S EC4-PFH are single channel system so message can be up to 52 seconds
5. **Press 1 to listen to message** or Press 2 to move to acceptance.
6. **Press 1 to accept outgoing message** or Press 2 to re-record message.

Enable or Disable Microphone

We suggest that you “do not” disable the 1 way or 2 way feature of your Emergency Caller. This feature is a great way to communicate with your loved one during the emergency. Called party will push 1 when called to activate this 2 way communication feature and the a 2 to activate the 2 way communication feature. This feature will continue for 60 seconds. You can reactivate this 2 way feature by pushing a 1 followed by a 2 if you are the party called by the emergency caller and able to pick up on actual emergency call.

1. **Press 2 to keep microphone active.**
2. Press 1 to deactivate the 1 and 2 way communication feature.

Program Channels – This product has 4 channels to allow up to 4 transmitters or sensors to trigger EC4 to call.

1. **Press 1** to proceed with channel enable.
2. **Press 1** to 4 to select the channel you intend to enable to use. Each channel represents a different transmitter or sensor.

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3. **Press 1** to enable channel selected in step #2 above. Press 2 to not enable channel.
4. **Press 2** to not accept an exit delay in your channel outgoing message. We do not recommend a delay in any of your emergency calls.
5. **Press 2** to not accept an entry delay in your channel outgoing message. We do not recommend a delay in any of your emergency calls.

Program Channel NO or NC and MOM or CONT

1. **Press 2** for NC (normally closed transmitter) – EC uses normally closed vs normally open circuit
2. **Press 1** for MOM (momentary transmitters) – EC uses Momentary vs continuous transmission to save battery life

Outgoing Message Enable – Enables phone numbers to call and message

1. **Press 1 to enable channel 1 outgoing message to dial number #1.**
2. **Press 1 to enable channel 1 outgoing message to dial number #2.**
3. **Press 1 to enable channel 1 outgoing message #1.**
4. **Press 1 to accept.**

SELECT 1-4 TO ENABLE ADDITIONAL CHANNELS ON YOUR EC4 IF YOU HAVE MORE THAN ONE PENDANT TRANSMITTER.

5. **Press 0 or M** to end Outgoing message enable or another Press 2 to enable OGM for channel #2 (2-4) if applicable.

A message MIC Enabled Will Appear on display For A Few Seconds.

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Note: You must enable and accept all telephone numbers and Outgoing voice messages for each channel used. The EC4- P1S and EC4-PFH are single channel systems so no need to worry about enabling more channels. Call if you have any questions on this section.

TEST T-LINE MESSAG Will APPEAR ON DISPLAY.

The ONLINE VIDEO ASKED YOU TO PRESS M TO GO TO OPERATE MODE.

WE DID NOT COVER THIS IN OUR ONLINE VIDEO FOR PROGRAMMING YOUR EC4.

When see on display screen - Test T-Line.

1. Press 2 for No

You will see on display screen – Test Channels

1. Press 1 Yes to test channel
2. Press 1 for Channel 1. You should test channels 2-4 one at a time.
3. Press 1 to see all programming for channel. This is where you can verify information is correct.
4. Press 0 for done.
5. Press M to return to Operate Mode

THIS PART IS NOT REQUIRED FOR EC4 SET UP JUST A WAY TO VISUALLY CHECK WHAT YOU ENTERED FOR SET UP.

NOW YOUR ARE READY TO TEST YOUR EC4 SYSTEM

PLUG TELEPHONE LINE INTO TOP OF EC4 “IN” AND OTHER END INTO YOUR HOME TELEPHONE JACK OR CONNECTION.

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Test you Emergency Caller by pressing transmitter activation button(s) or pulling pull for help cord. **Make sure you notify your family or friends before you test your emergency caller to insure they know it is a test. We recommend testing your emergency caller at least once per month.**

If you have a 4 button transmitter Emergency Caller, we recommend testing each channel to insure number and related message is delivered as planned.

Important Note: Place EC4 base station in center of home or facility. Test each transmitter in various locations to insure transmitter activates EC4 base station once button is pushed to deliver call for help. Test each transmitter at the farthest location from EC4 base to insure pendant transmitter signal is received by EC4 base. This is very important to test to insure the call is made when your loved one needs help. We recommend having several transmitters with one carried by your loved one at all times.

Should you require assistance in any way to set up your new Emergency Caller, feel free to give us a call or email us. Thank You for your confidence in United Security Product's, Inc. Emergency Caller products.

We are here to make your life easier and provide piece of mind for all.....

CALL US IF YOU HAVE ANY QUESTIONS OR COMMENTS - 800.227.1592

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